



Frequently Asked Questions:

Can I continue to trade as normal?

Yes, please reset your password and then you can log into your trading account to continue trading and manage your account as normal.

How do I reset my password?

1. Visit www.myfxcm.com and select "Forgot Login/Password?"
2. Select "Forgot Password"
3. Complete the Steps to Reset Your Account Password

Your new password must contain all of the following:

- A minimum of 8 characters in length
- At least one lower case letter
- At least one number

Can I continue to deposit and withdraw from my trading account as normal?

Yes you can deposit and withdraw to & from your trading account as normal. You will be able to use www.myfxcm.com.

Will I continue to have access to all trading platforms?

Yes you will continue to have access to all the same trading platforms including Trading Station Desktop, Web and Mobile, MT4 and trading resources like Dailyfx plus.

I use Mirror Trader, does this impact me?

Yes you must reset your password and then log into Mirror Trader so your portfolio can be rebuilt to execute the strategies you have selected in Mirror Trader.

How often do I need to reset passwords?

As a precautionary measure we recommend that everyone reset their passwords on their trading accounts on a regular basis. Also please protect your password and ensure that you do not to share your password.